

Protect Yourself From the Unexpected



Repair	Today's Average Cost Without XtraRide*	Projected Average Cost In 3 Years Without XtraRide**
Roof-Mounted A/C	\$ 962	\$ 1,034
Alternator	\$ 1,033	\$ 1,110
Automatic Transmission	\$ 3,655	\$ 3,929
Awning System	\$ 851	\$ 915
Brakes	\$ 1,328	\$ 1,428
Drive Axle	\$ 2,733	\$ 2,938
Engine A/C Compressor	\$ 1,277	\$ 1,373
Engine Diesel	\$14,767	\$15,875
Engine Gas	\$ 8,743	\$ 9,399
Frame	\$ 1,377	\$ 1,480
Fresh Water Pipes	\$ 131	\$ 141
Fuel Pump	\$ 798	\$ 858
Generator	\$ 761	\$ 818
Heater Core	\$ 700	\$ 753
L.P. Gas System	\$ 126	\$ 136
Power Steps	\$ 368	\$ 396
Refrigerator	\$ 1,771	\$ 1,904
Slide Out System	\$ 872	\$ 937
Water Heater	\$ 886	\$ 953
Waste System	\$ 723	\$ 777

*Repair cost estimate based on Protective's internal adjusted claims data. (2010)

**Based on 2.5% inflation per year.



An RVDA endorsed product or service is one that has been extensively evaluated by the RVDA to assure quality, dependability and overall value. RVDA and the RVDA Education Foundation receive compensation from a Protective company for business generated by RV dealers.

Personalized Customer Service

As an XtraRide Service Agreement holder, you receive personalized customer service in the event you have an unexpected mechanical failure that is covered under your plan.

Experience

Our many years of experience provide you with a quality product designed to meet your needs, offering you greater peace of mind.



Worry Free Traveling

Extended Protection for New and Used Motor Homes



XRMHB (3/10)

Protect your motor home with an XtraRide® Service Agreement.



Extend the length of coverage for mechanical repairs beyond the manufacturer's warranty with a Protective

XtraRide Service Agreement. You can also increase the resale value on your motor home since the agreement is easily transferable. The XtraRide Service Agreement Program will provide exceptional service and efficient claims handling.

All Coverage Plans Include These Additional Benefits*:



Towing/Road Service (Sign & Drive) - Up to \$1,000 per occurrence is provided. **All benefits are extended to the towed vehicle.** Please see your coverage booklet for details. Emergency Road Service provides reimbursement for up to \$500 per occurrence. Emergency Road Service Includes:

- Jump Start
- Fuel Delivery
- Spare Replacement
- Lock-Out Service



Service Call Reimbursement - Up to \$200 per occurrence. (not all repair facilities offer service calls).



Substitute Transportation - Provides rental car reimbursement for covered repairs up to \$75 per day, maximum \$600 (8 days). Details are identified in the coverage booklet.



Travel Expenses Reimbursement - Up to \$200 per day for meals and lodging, maximum \$1,600 (8 days). Coverage details are identified in the coverage booklet.



Food Spoilage Reimbursement - Up to \$100 per occurrence.



Fuel/L.P. Gas Replacement - Up to \$100 per occurrence.



Pet Benefit - Up to \$100 per occurrence for pet removal, transporting, handling and boarding expenses (applies to domestic animals and horses).



Airfare Services - Up to \$250 per occurrence when a repair is delayed more than three days.

*Certain additional benefits may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.



Concierge Service Benefits - Available 24 hours per day / 7 days a week.

- **RV Technical Assistance**
- **Service Assistance Options** (Repair Facility Locator Service)
- **Concierge Services Include:**
 - ATM & Business Locators
 - Car Rental / Hotel / Restaurant Reservations
 - Rental Car Return
 - Guaranteed Hotel Check-In
 - Flight / Hotel Rebooking - During an Emergency
 - Missed Connections Coordination
 - Emergency Return Travel Arrangements
 - Turn-By-Turn Driving Directions
 - Traffic Reports, Restaurant / RV Campground Referrals
 - RV Storage Facility Locators
 - RV Personal Delivery Service
 - Prescription Delivery
 - Wireless Device Assistance
 - Historical Site & Pet Care Locators
 - Golf Course Tee Time Reservations / Referrals
 - Ticket Coordination (Theater / Music / Sports)
 - Local Activities Calendar



Deductible Reduction - \$25 deductible reduction if motor home is returned to selling dealer for repairs.



Manufacturer's Deductible - Up to \$100 per occurrence.



Transferable Coverage - All the benefits and coverages of your service agreement are fully transferable to a subsequent private owner (subject to qualification and transfer fees).



Repair Services - Repairs can be performed by the dealer who sold you the extended service agreement or at most authorized repair facilities in the United States and Canada.



Customer I.D. Cards - You will receive two wallet-size I.D. cards after the purchase of your service agreement.



Claim Assistance - You will have access to a claims specialist to assist you should a covered mechanical breakdown occur.



Choose the service agreement plan that's right for you.

Powertrain Coverage

Engine

All internally lubricated parts, including: pistons, pins, and rings; all pulleys; camshaft, followers, and cam bearings; connecting rods and bearings; crankshaft and main bearing; dipstick and tube; eccentric shaft; engine head(s) and engine block if damaged by the failure of an internally lubricated part; engine mounts and cushions; engine torque strut, flywheel (flexplate) and flywheel ring gear; harmonic balancer; intake and exhaust manifolds; oil pan; oil pump; push rods, valves, springs, guides, seats, and lifters; rocker arms, shafts, and bushings; timing cover; timing gear, chain, belt tensioners, and retainers; vacuum pump; valve cover(s); and water pump. Diesel Engine Components: All covered engine parts described above, (except wear and tear and contamination), fuel injection pump and fuel heater. Turbo Charger Components: All internally lubricated parts within the turbo charger housing. Turbo charger housing is covered if damaged due to the failure of internally lubricated part.

Transmission/Transfer Case

All internally lubricated parts contained within the transmission case; cooler and cooler lines; filler tube and dipstick; internal linkage; mounts; oil pan; torque converter; transfer case; transmission and transfer case if damaged by the failure of an internally lubricated part; transmission park brake assembly; and vacuum modulator.

Drive Axle

All internally lubricated parts contained within the differential housing; axle shafts, constant velocity joints; bearings; differential housing; final drive housing if damaged by the failure of an internally lubricated part; four-wheel drive hubs & bearings; retainers; transaxle housing; and universal joints, drive shafts, hub bearings; and supports.

Seals & Gaskets

All seals, gaskets, and sealing boots are covered for all covered components of your service agreement.

Deluxe Powertrain Coverage

Includes all component groups listed in the Powertrain Plan.

Suspension

Bushings; coil and leaf springs; kingpins and bushings; leveling system compressor; lines and bags; rubberized suspension components; strut bar and bushings; struts (excluding replaceable cartridges); steering knuckles; stabilizer shaft, linkage, and bushings; shafts; spindle supports; torsion bars; upper and lower ball joints; upper and lower control arms; and wheel bearings.

Steering

All internally lubricated parts contained within the steering gear box and gear box housing; control valve and cylinder; cooler and cooler lines; drag links; idler arms; main and intermediate shafts; pitman arm; power cylinder; power steering pump; rack and pinion gear; steering column shafts and couplings; steering gear box and gear box housing if damaged by the failure of an internally lubricated part, and tie rods and tie rod ends.

Air Conditioning

Accumulator; blower motor; clutch; clutch coils; clutch pulley; compressor; condenser; ducts; evaporator; high/low cutoff switches; idler pulley and bearing; orifice tube; POA valve; power module; pressure cycling switch; P.C. board(s); receiver-dryer; and temperature control programmer.

Heating/Cooling

Bearings and bushings; coolant recovery unit; electric block heater; fan; fan clutch; fan motor and controller module; fan shroud; heater core; heater ducts and cabins, including impeller shaft; radiator; and water pump.

Fuel

Auxiliary tank switch; carburetors; fuel distributor; fuel injection pump; fuel injectors; fuel pump; fuel tanks; and metal fuel lines.

Standard Coverage

Includes all component groups listed in the Deluxe Powertrain Plan.

Brakes

Backing plates; clips, springs, and retainers; combination valves; compensating valve; disc calipers; drums; hydraulic lines and fittings; master cylinder; power assist booster and pump; power brake cylinder; rear actuators; self-adjusters; parking brake linkage and cables; and wheel cylinders. Air Brake Components: compensating valve; compressor, diaphragms, treadle, disk caliper; and slack adjusters.

Electrical

Alternator; back-up alarm; coils and electronic engine timing control unit and sensors; cruise control transducer, engagement switch, and servo; dashboard clock; distributor; dual battery paralleling switch; gauges; manually-operated switches; power antenna and motors; power door locks; relays; seat motors; solenoid; starter; turn signal switch; voltage regulator; window/mirror motors and controls; wiper motors; and wiring harness.

Electronic High Tech

Electronic anti-detonation sensors and controller; electronic anti-lock brake system (ABS); electronic ignition module; electronic mixture control unit and sensors; fuel injection sensors, control module, and injectors; P.C. board(s); and relays.

Chassis Frame

All components of the Chassis Frame.

Auxiliary Powerplant/Power Steps

All internally lubricated parts of the powerplant engine; gauges; generator electrical components; head and/or cylinder block if damaged by the failure of an internally lubricated part; hydraulic door; interior monitor/control panel; inverter; P.C. board(s); power converter; Power Steps: Powerstep system. Note: coverage is only available for power step systems which are factory installed or factory approved dealer-installed.

Water Heater

Burner assembly; electronic ignition assembly; fittings and connections; gas valve; heating element(s); P.C. board(s); switches; tank; thermostat; thermocouple; and wiring harness.

Waste System

Fittings and connections; gate valves; holding tanks; shower; sink(s); and toilet.

Fresh Water System

Compressor; faucets; fittings and connections; water lines; water pump; water tank; and traps.

See your coverage booklet for exact terms, coverages and exclusions.

Air Conditioning/Ventilation

Accumulator; blower motor; capacitors; compressor; condenser; ducts and control panel; electronic module; evaporator; expansion valve; heat strips; heat pump; P.C. board(s); pressure cycling switch; receiver dryer; relays; reversing valve; switches; thermostat; and ventilation fans.

Range/Oven

Burner assembly; burner valves; L.P. fittings and connections; microwave oven; P.C. board(s); power hood; thermostat; and thermocouple.

L.P. Gas

Fittings and shut-off system; gas lines; mounting brackets; pig tails; regulators; shut-off system; and valves.

Heating

Blower motor; burner assembly; furnace igniter; gas valve; heat pump; heat strips; L.P. fittings and connections; P.C. board(s); reversing valve; thermocouple; and thermostat.

Refrigerator

Burner assembly; cooling unit; control panel; igniter; L.P. fittings and connections; P.C. board(s); thermocouple; and thermostat.

Optional Coverage Packages*

Deluxe Components

Alarm sensors; awning mechanism (excluding cover); carbon monoxide/smoke detectors; central locking system; central vacuum cleaner system; compass; dishwasher; electrical outlets; electronic/remote entrance; external barbecue; External bolts, nuts, washers and lock washers will only be covered in conjunction with a covered repair; freezer; garbage disposal; glove box door hinges and lock; hood and door hinges; hood latches and springs; door handles; horn and horn switches; ice maker; interior/exterior light fixtures (excluding bulbs); Kitchen center, if factory installed or if dealer installed and meets all manufacturer specifications; power seat system; rear monitor system; seat tracks shift lever; spot light system; steering assembly; thermometer; thermostat; tilt/telescoping; trash compactor; and washer/dryer (excluding belts and hoses).

Leveling Jack System

All electrical, hydraulic and mechanical components of the Coach Leveling Jack System. Note: coverage is only available for leveling jack systems which are factory installed or factory approved dealer installed.

Slide-Out Room(s)

All electrical, hydraulic and mechanical components of the slide out rooms extension system(s), and raised roof extension system.

Audio/Video

Antenna motor(s); rear stereo system (excluding speakers); TV (27" or less); and VCR/VCP.

* Optional coverage packages only apply if you have paid the dealer an optional package surcharge (unless platinum coverage is selected) and the coverage is indicated on your service agreement.

Platinum Coverage

Platinum Coverage

XtraRide® Platinum Coverage protects all components except those identified in the coverage booklet as excluded. This means all component groups listed in Powertrain, Deluxe Powertrain and Standard as well as the Optional Coverage Packages are included.

The following is a list of some of the many additional components covered under the Platinum Plan:

- Assistive Devices
- Automatic Traction Control
- Automatic Winterizing Systems
- Auxiliary Power Breakers and Wiring Harness (new units only)
- Awning Hardware
- Awning Motor
- Awning Wind Sensor
- Back-Up Alarm (factory installed)
- Brake Clips and Retainers
- Brake Calipers
- Brake Pedal Rod and Linkage
- CD Changer (factory installed)
- Ceiling Fan (motor only)
- Dual Cassette Player (factory installed)
- DVD Player (factory installed)

- Electric Fireplace
- External Entertainment System
- Fuse Panel (except fuses)
- All Automatic Electrical Switches
- Jacobs Brakes (Jake Brakes)
- Lumbar Motor in Power Seat
- Majic Beds
- Navigational Systems (factory installed)
- Night Vision and Infrared Thermal Imaging
- Outside Shower System (metal only)
- Phone Jacks and Power Cord
- Plasma/LCD TV (factory installed)
- Power Seat Motor
- Computer and Control
- Refrigerator and Iceemaker Door Seals
- Exterior Door (broken metal only)
- Roof TV Antenna and Head
- Satellite Radio
- Satellite System
- Security Systems (factory installed)
- Sleep Number Beds
- Tire Pressure Monitor
- TV Antenna
- TV (any size)
- Weather Center (factory installed)
- Web TV (factory installed)
- Wheel Hubs
- Windshield Wiper Arms
- Wiper Control Module
- Wiper/washer Motor
- Wiper Linkage

Optional Tire & Wheel Program*

The Tire & Wheel Program provides coverage for the unexpected costs caused by road hazards such as potholes, nails, jagged metals, etc. All benefits are extended to the towed vehicle.

These repairs can be expensive, so why not be prepared for the serious damage the road can cause to your vehicle's tires and wheels?

The following items are covered if caused by a road hazard:

- Flat Tire Repair
- Tire Replacement
- Wheels (Rims) Repair & Replacement
- Mounting & Balancing
- Valve Stems
- Taxes**

*Coverage only applies if an optional surcharge is paid. This program may not be available in some states due to state law restrictions. See your coverage booklet for exact terms, coverage and exclusions.

**You will be reimbursed for the cost of local and state taxes, as directed by state agencies.

